[**176410: VCCM\_6\_S#688762\_UAT Enhancement: Replace OOB Notes**](https://clm.rational.oit.va.gov/qm/service/com.ibm.rqm.integration.service.IIntegrationService/resources/FtP%2B%28QM%29/executionscript/VEMS_6_S688762_UAT_Enhancement%3A__Replace_OOB_Notes_Wall_with_Custom_Comments_Grid_on_Request_Form)[**Wall with Custom Comments Grid on Request Form**](https://clm.rational.oit.va.gov/qm/service/com.ibm.rqm.integration.service.IIntegrationService/resources/FtP%2B%28QM%29/executionscript/VEMS_6_S688762_UAT_Enhancement%3A__Replace_OOB_Notes_Wall_with_Custom_Comments_Grid_on_Request_Form)



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Type: Manual

Test Data: Unassigned

Description: As a CRM User, I want the ability to add and edit notes on a request while I am working on the request so that all details can be captured correctly.

1. Remove the out-of-the-box "Notes wall" control from Request form and replace with an updated version of the 'Interaction and Request Notes' Grid (herein referred to as comments grid) that was created for use on Progress Note Form (other progress note fields & controls will be moved to request form as part of story 687707)
   1. On comments Grid, add "Add Comment" button
      1. On click of button, open pop up with fields "Comment Title" and "Comment Text".
      2. User is able to enter text into each field.
      3. Pop-up will have Cancel and Save button.
   2. Once Saved, Comments can be added/edited as needed while the user is in the current USD session. "Edit" Button will be on row of any comment that is editable
   3. Once the user has closed the current USD session, nobody will have the ability to edit any of the existing comments
2. Column order for comment grid are as follows - text will wrap if needed
   1. Check box (to select comment to apply to PN)
   2. Edit Button (if editable)
   3. Modified on
   4. Modified by
   5. Comment Title
      1. This field will be automatically set to "Interaction Comment" if comment was added from Interaction and "Request Comment" if added from Request.

2.6 Comment Text

1. User will be able to click to see full comment text. Pop-up will have header as Comment Title. Only field in Pop-up will be "Comment Text". Label for comment text will appear above the text box.
   1. Comment Text field will be editable only if comment is editable.
   2. Un-editable comments text will be black text on white background (instead of greyed out text box)
2. Rename "Apply Selected Notes" button to "Apply Selected Comments". Hover over tool-tip will say "Select to add the selected comment to the Progress Note" so that it is clear where the comment is being applied. Selected Comments will be applied to Progress Note text on Request form.
3. Location of Custom grid will be same as current OOB notes grid on Request - Directly below summary fields at top of form.
4. Add new CRM tab called "Comments" for grid. Tab will appear in horizontal tabs across Request per story 687707.

# Summary

**Categories**

Function: Unassigned

Test Phase: Developer Test

# Formal Review

General Comments

**Manual Steps**

**Step 1**

**Execution Step**

Description\*

In the VCCM CRM application, log-in to the system as an FTP CCA/TAN/Pharmacy/PharmacyTech test user

Expected Results

The user is able to log-in as a FTP CCA/TAN/Pharmacy/PharmacyTech test user Comments

Validates

Attachments

**Step 2**

**Execution Step**

Description\*

Click on MVI Search from the USD ribbon

Expected Results

The user is directed to the MVI search page Comments

Validates

Attachments

**Step 3**

**Execution Step**

Description\*

Search for a Veteran (by traits or EDIPI)

Test Veteran Record: George VCCMAlberts 333624237, 10/18/1974 Expected Results

Veteran record is retrieved from MVI. Comments

Validates

Attachments

**Step 4**

**Execution Step**

Description\*

Click on the test facility for the Veteran record

Expected Results

An interaction is generated along with Veteran Info and Medical Charts tabs Comments

Validates

Attachments

**Step 5**

**Execution Step**

Description\*

User populates the required fields on the Interaction form and adds a Note in the Notes section of the Interaction form and makes First Call Resolution = No and clicks Save

Expected Results

The request form is generated Comments

Validates

Attachments

**Step 6**

**Execution Step**

Description\*

On the Request form the user navigates to the "CRM Comments" section (right below the summary on the top of the request form) and verifies the Interaction Note is listed in the Comment grid and the field is automatically set to "Interaction Comment"

Expected Results

Interaction Note is listed in the grid and it is automatically labeled as "Interaction Comment" Comments

Validates

Attachments

**Step 7**

**Execution Step**

Description\*

In the "CRM Comments" section user clicks "Add Comment" button

Expected Results

New Comment pop up window appears Comments

Validates

Attachments

**Step 8**

**Execution Step**

Description\*

User verifies the following in the New Comment pop up window:

-Comment Title = New Request Comment

-Comment Text - text field

**Step 9**

**Execution Step**

Description\*

User enters text into the Title and Text fields and clicks Save button

NOTE: If user clicks 'Cancel' button in the pop up then the comment will not be added to the comments grid Expected Results

Comment is added to the CRM Comment grid successfully and the user is able to see the full Comment Text in the grid and the field is automatically set to "Request Comment"

Comments Validates

Attachments

**Step 10**

**Execution Step**

Description\*

User is able to click the "Edit" button in the grid for the comment that was just entered and edit the text and click save and the comment is updated in the grid

NOTE 1: Pop-up will have header as Comment Title. Only field in Pop-up will be "Comment Text". Label for comment text will appear above the text box.

NOTE 2: Once the user has closed the current USD session, nobody will have the ability to edit any of the existing comments, so if there are other comments already displayed in the comments grid the "Edit" button will not be displayed

Expected Results

Comment is successfully updated and pop up window is displayed correctly Comments

Validates

Attachments

**Step 11**

**Execution Step**

Description\*

User is able to click the check box on one or many comments to select them and can clicks the 'x' button to clear the selected comments

**Step 12**

**Execution Step**

Description\*

User verifies the columns order for the comment grid is as follows:

-Check box (to select comment to apply to PN)

-Edit Button (if editable)

-Modified on

-Modified by

-Comment Title

-Comment Text Expected Results

All columns are listed in the correct order Comments

Validates

Attachments

**Step 13**

**Execution Step**

Description\*

User verifies at the bottom of the Comments grid there are the following buttons displayed:

-Refresh Comments

-Apply Selected Comments Expected Results

Buttons are displayed successfully Comments

Validates

Attachments

**Step 14**

**Execution Step**

User selects one or many comments from the grid and then clicks the 'Apply Selected Comments' button and verifies a pop up alert is displayed that states, "Applied 1 (or however many comments the user selected) selected comment(s) to your progress note!"

Expected Results

Pop up alert is displayed to the user and the user clicks OK button Comments

Validates

Attachments

**Step 15**

**Execution Step**

Description\*

User hovers mouse cursor over the "Apply Selected Comments' button and the tool tip says "Select to add the selected comment to the Progress Note"

Expected Results

Hover tool tip is displayed successfully Comments

Validates

Attachments

**Step 16**

**Execution Step**

Description\*

User verifies a new CRM tab called 'Comments' is displayed in horizontal tabs on the Request form towards the top

Expected Results

Comments' horizontal tab is displayed towards the top of the Request form Comments

Validates

Attachments

# Associated E-Signatures

**Signed Action Signer Comment Additional Information**